

FOR PATIENTS - FREQUENTLY ASKED QUESTIONS

What is reprogramming and how is this organised?

In order to adjust the therapy to your needs, a BSC representative will see you to optimise stimulator settings when you are in hospital and later at the clinic. It may take a few sessions to fine-tune the device. Typically, you will meet with your BSC representative regularly after the surgery and then as needed with time. You will be taught how to regulate the stimulation independently by adjusting the amplitude by using your remote control.

If you are worried about your stimulation or if you feel that your pain relief has changed in some way, schedule an appointment with your treating physician, at which time the BSC representative will be arranged for additional reprogramming.

You will also be given the contact details of your local BSC representative to assist in the scheduling of programming appointments at the clinic and to help address any stimulator related questions.

What scans can/can't I have? MRI, X-Ray, CT, SPECT, Ultrasound etc.

You may undertake the following imaging modalities: X-Rays, CT scans, PET scans and diagnostic ultrasound if stimulation is turned off five minutes prior to the scan ^[1-3].

The Precision Montage™ MRI System provides access to full-body MRI scans, under specified conditions, for people who meet the eligibility requirements ^[4]. Other SCS systems such as Precision Spectra™, Plus™ and Novi™ have varying limitations related to MRI scans ^[5-7].

If in doubt, please contact your local NSW Boston Scientific Representative, Denise Winkler 0408 930 966 or our BSN Customer Service Team, Toll free: 1800 245 559 for further advice.

What precautions are there with other surgical procedures?

Like other active implantable devices, there are specific contraindications, warnings and precautions that may apply to you when considering other surgical procedures. You will be given a booklet "Precision Spectra™ System Information for Patients" which details these considerations. Read this booklet thoroughly and make sure you have any questions addressed with your BSC representative.

Before having procedures, medical therapies, or diagnostics, ask your healthcare professional to call our BSN Customer Service Team, Toll free: 1800 245 559 for further advice.

What do I do when I travel through the airport?

Please take your Boston Scientific Patient Identification card with you as the device will be detected at the airport security screening gates. Screening gates can potentially turn the stimulator off, or may cause an increase or decrease in stimulation as your pass through the gates [1-3]. It is recommended that you request assistance to bypass the gates. If you must proceed through the gates, turn off the stimulator and proceed with caution, and move through the centre of the screener as quickly as possible [3].



What to do if any of the equipment associated with the device stops working?

Please report any issues with your equipment to your local NSW BSC Representative, Denise Winkler on 0408 930 966 in the first instance. It is helpful to take a photo and to write down the circumstances in which the equipment has become unresponsive.

What precautions are there with other surgical procedures?

Like other active implantable devices, there are specific contraindications, warnings and precautions that may apply to your SCS patient when considering other surgical procedures, as some modalities may damage the device and/or cause patient injury. Please call our BSN Customer Service Team, Toll free: 1800 245 559 for further advice.

Who to contact if I need further information?

For local product and programming support, please contact your NSW BSC Representative, Denise Winkler on 0408 930 966 during business hours.

For technical enquiries, please contact our Customer Service Team, who will direct your enquiry to the most suitable member of our Neuromodulation team.

Toll free (within Australia): 1800 245 559, press #2 at the prompt.

Where can I learn more about the device?

If you need more information about Boston Scientific Spinal Cord Stimulator devices, please contact your local NSW Boston Scientific Representative, Denise Winkler 0408 930 966 or our BSN Customer Service Team Toll free (within Australia): 1800 245 559, press #2 at the prompt.

References:

- [1] Boston Scientific, "Precision Montage™ System Information for Prescribers: Directions for Use," 91053246-04 REV A 2017-02.
- [2] Boston Scientific, "Precision Novi™ System Information for Prescribers: Directions for Use," 90962628-03 Rev AB 2018-07.
- [3] Boston Scientific, "Precision Spectra™ System Information for Prescribers: Directions for Use," 90970880-04 REV AB 2018-07.
- Boston Scientific, "ImageReady™ MRI Full Body Guidelines for Precision™ Montage™ MRI Spinal Cord Stimulator System," 91075353-04 REV B 2017-09.
- [5] Boston Scientific, "ImageReady™ MRI Head Only Guidelines for Precision™ Spectra™ Spinal Cord Stimulator System," 91061672-02 REV A 2016-04.
- [6] Boston Scientific, "Precision Novi™ Spinal Cord Stimulator System. Information for Prescribers," 90962628-03 REV A 2015-10.
- [7] Boston Scientific, "Precision™ Spinal Cord Stimulator System 1.5 Tesla MRI Guidelines," 90719336 REV A 2012.

CAUTION: Indications, contraindications, warnings and instructions for use can be found in the product labelling supplied with each device.

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